

NATIONAL HERITAGE INSTITUTE

REGIONAL HERITAGE SITE MANAGEMENT AT SYCHROV

RULES FOR VISITORS TO THE COURTYARD OF THE STATE CHATEAU OF NÁCHOD (THE "COURTYARD")

Article 1 - ACCESS TO THE COURTYARD

The courtyard is part of a national cultural heritage site, protected under Act No. 20/87 Coll. on State Heritage Protection, as amended.

Article 2 - OPENING HOURS

1. Courtyards III, IV and V (I, II and III from the main entrance) are open to the public from 6:00 a.m. to 6:00 p.m., in May to August from 6:00 a.m. to 8:00 p.m. / Courtyards I and II (IV and V from the main entrance) are open on the following days during the following hours: APRIL: Sat, Sun, holidays 9:45 a.m. - 3:00 p.m., MAY: Tue - Sun, holidays 9:45 a.m. - 4:00 p.m., JUNE: Tue - Sun 9:45 a.m. - 4:00 p.m., JULY: Tue - Sun, holidays 8:45 a.m. - 5:00 p.m., AUGUST: Tue - Sun 8:45 a.m. - 5:00 p.m., SEPTEMBER: Tue - Sun, holidays 9:45 a.m. - 4:00 p.m., OCTOBER: Sat, Sun, holidays 9:45 a.m. - 3:00 p.m.
2. Access to the courtyard may be modified by the management of the heritage site if necessitated by the current operational or security situation. For operational reasons (filming, commercial rental, etc.) the courtyard may be entirely closed to the public.

Article 3 - ADMISSION FEE

1. The admission to the courtyard is free for visitors.
2. Persons under the age of 15 are not allowed in the courtyard without being accompanied by an adult.

Article 4 - ORGANISATION OF VISITS

1. The tour and visit to the courtyard are unguided.

Article 5 - SAFETY AND PROTECTION

1. In the courtyard, it is prohibited to:
 - a. Consume alcohol or any other narcotic or addictive substances. No persons reasonably suspected of being drunk or under the influence of drugs or other narcotic or addictive substances are allowed in the courtyard.
 - b. Smoke (including e-cigarettes, except in designated areas), light or use open fires.
 - c. Use any kinds of fireworks.
 - d. Carry weapons.
 - e. Damage, destroy or remove in any way the equipment of the courtyard, write or paint on walls, statues, tiles and panelling, and other natural and structural elements in the courtyards.
 - f. Drive and park motor vehicles and lean any means of transport (bicycles, scooters, etc.) against the wall or place them in any places other than those designated for this purpose.
 - g. Post or hand out posters, leaflets, etc. without the knowledge of the heritage site management.
 - h. Throw trash outside the garbage cans; litter the courtyard in any way.
 - i. Camp, play ball games, sledge, ski or skate.
 - j. Fly drones; any exceptions may be granted by the chateau manager: nachod@npu.cz.
 - k. Pursue geocaching, place "caches", any exceptions may be granted upon agreement with the castle manager: nachod@npu.cz.
 - l. Disturb the peace, order, safety and good manners, play loud music or other sound recordings, shout and be loud, and thereby disturbing other visitors and the bear in the bear enclosure in Courtyard III.
 - m. Touch or tamper with the information system.
2. To protect the courtyard and visitors, selected outdoor areas are monitored by a camera system with video recording. Information on the protection of personal data is available on the website at www.npu.cz in the personal data protection section.
3. When touring and staying in the courtyard, visitors must pay close attention to uneven road surfaces, low passageways, or other hazards occasioned by the historical nature of the courtyard. Visitors must take the utmost care for their safety, the safety of the children they are accompanying and any other persons entrusted to them.

Article 6 - ACCESS TO THE COURTYARD WITH BICYCLES

1. Visitors riding bicycles, scooters, roller skates, skateboards, etc. are not allowed in the courtyard.
2. For parking bicycles and scooters, visitors must use only: the racks in Courtyards III and IV (II and III from the main entrance).

Article 7 - ACCESS TO THE COURTYARD WITH ANIMALS

1. Animals are allowed in the courtyard under the following conditions:
 - a. The animal must be on a leash.
 - b. The owner of the animal, or the person leading the animal, is responsible for the animal's behaviour, including any damage that might be caused by the animal to property under the management of the National Heritage Institute.
 - c. The person responsible for the animal must ensure that the animal's excrement is cleaned up.
 - d. The admission of the animal is free of charge.
2. No entry on horseback/entry of horses and larger animals to the courtyard, any exceptions may be granted upon agreement with the chateau manager: nachod@npu.cz.

Article 8 - TAKINGS PHOTOS AND MAKING VIDEOS

1. Visitors are allowed to take photos and make videos in the courtyard for their own use while respecting and protecting the privacy of other visitors.
2. Taking photos and making videos by the visitors for public presentation and for commercial purposes must be agreed in advance in writing with the heritage site manager, specifying the date of taking the photos or making the videos and other details. Please send any requests for taking pictures/filming to: nachod@npu.cz.
3. When there is a cultural or other event open to the public held in the courtyard, the visitor acknowledges and understands that photographic/video documentation may be taken during the event. This documentation will be used exclusively to meet the legitimate interests of the National Heritage Institute (also referred to as "NHI") for the purposes of promoting the event, informing about the event, etc. on the website, social networks, printed materials, etc. The photographic/video documentation will be taken mainly to capture the course of the event as a whole, not specific individuals. If visitors have any objections to this, they can contact the event organiser. The National Heritage Institute always protects any personal data obtained against misuse and processes them in accordance with currently applicable laws. Information on the protection of personal data, including advice on the rights of visitors, is available on the NHI website at www.npu.cz in the personal data protection section.

Article 9 - SPECIFIC PROVISIONS

1. Smoking is only permitted at the designated locations - designated part of Courtyard III.
2. Keep peace and order around the bear enclosure in Courtyard III. Do not throw any food or objects into the bear enclosure. No yelling at the bear.

Article 10 - FINAL PROVISIONS

1. Visitors can submit their wishes, compliments or comments in writing directly at the heritage site in the book of wishes and complaints, which will be presented to them upon request by the head of the heritage site management. In addition, visitors may contact verbally, in writing nachod@npu.cz; or contact the National Heritage Institute, Regional Heritage Site Management at Sychrov: bidlasova.lucie@npu.cz.
2. The visitor is liable to the National Heritage Institute or the manager of the heritage site for violation of the Rules for Visitors and for damage to property, in accordance with the applicable laws. The liability of the management of the heritage site for any damage caused to visitors during their stay on the grounds is governed by the generally applicable laws. The National Heritage Institute is not liable to visitors for damages resulting from failure to comply with these Rules for Visitors.
3. Exceptions to the Rules for Visitors may be granted in justified cases by the manager of the heritage site.
4. These Rules for Visitors enter into effect on 1 January 2024 and the existing Rules for Visitors are being repealed at the same time.